



## **Kingfisher Swim School Code of Conduct- April 2024**

### **Code of Conduct for parents/ guardians**

As a registered member of Kingfisher Activities: Swim School, and parent/guardian of swimmer (under 18 years of age) you are required to agree to this code of conduct.

As a parent/guardian you have the right to:

- Be assured that your child is safeguarded at all times during activity with the swim school
- Know who the Welfare Officer(s) is/are and how to contact them
- Be informed of Wavepower and appropriate safeguarding and welfare reporting procedures
- Know that any concerns about your child's welfare will be listened and responded to
- Know that anyone teaching your child has the appropriate qualifications, checks and training
- Be informed of any problems or concerns relating to your child raised by their teacher
- Know how to access the swim school's policies
- Provide your consent or otherwise for photography and medical treatment

As a parent/guardian we expect you to:

- Make sure your child has the right equipment for lessons

- Ensure your child arrives to lessons on time and is picked up promptly
- Let the swim school know if your child is going home with someone else or you have made alternative arrangements
- Complete all consent, contact and medical forms and update us straight away if anything changes
- Respect the decisions made by your child's teacher but understand you have the right to raise any concerns regarding your child. We will arrange a mutually convenient time so you can talk to us
- Remember that children get a wide range of benefits from participating in one of our sports, including making friends, having regular exercise and developing new skills, it not all about progressing quickly up to the next Stage in the Learn to Swim Programme
- Not enter poolside or interrupt lessons unless in an emergency situation
- Ensure your child understands the swimmers Code of Conduct (where applicable). We expect certain standards of behaviour from all swim school members as well as parents/ guardians

By agreeing to this Code of Conduct you agree to:

- Behave positively as a spectator during lessons and treat others with respect
- Give encouragement to your child well and provide support when they are struggling
- Respect and celebrate differences in the swim school and not discriminate against anyone else on the grounds of gender, race, sexual orientation, faith, ability, or any other relevant characteristic
- Respect all volunteers, committee members, and teachers at the swim school
- Understand that the use of abusive or inappropriate language, bullying, physical violence or any other behaviour which hurts others will not be tolerated at Kingfisher Swim School.

Breaches of this Code of Conduct will result in disciplinary action being taken against you by Kingfisher Activities and any behaviour which may be a criminal offence will be reported to Police and any other relevant authority, by the swim school.

## **Code of Conduct for swimmers**

This code is something that you as a swimmer should refer to in relation to your rights as a learner, the respect you should expect, but also that which you demonstrate to other members, what is expected of you in terms of listening and being listened to and your behaviour as a member of the Kingfisher Activities Swim School.

As a member of our swim school, you have the right to:

- Feel safe and know how you can raise concerns
- Be listened to
- Be respected and treated fairly by every member of the swim school
- Feel welcomed, valued and not judged based on your race, gender, sexuality, faith, ability or any other relevant characteristic
- Be encouraged and developed with our help and support
- Be looked after if there's an accident or injury and have your parents/guardians/ emergency contact informed, where appropriate

As a member of Kingfisher Activities Swim School we expect you to:

- Be aware of Wavepower and adhere to relevant guidance (where applicable)
- Listen to your teacher, behave responsibly and speak out when something isn't right
- Never leave the premises without parental/guardian supervision
- Take care of equipment and premises as if they were your own
- Support and encourage your class mates
- Respect volunteers, committee members and teaching staff at all times

We expect certain standards of behaviour from our members. By becoming a member of the club and therefore agreeing to this Code of Conduct you agree to:

- Follow the rules of the swim school at all times
- Respect and celebrate differences in the swim school and you will not discriminate against anyone else on the grounds of age, gender, race, sexual orientation, faith, ability, or any other relevant characteristic

- Understand that the use of abusive or inappropriate language, bullying, physical violence or any other behaviour which hurts others will not be tolerated by Kingfisher Activities Swim School
- Respect the privacy of others especially in the changing rooms
- Not use any mobile device, at any time in the changing areas
- Report any concerns you have about someone taking photographs or footage of others in the changing areas
- Report any incidents of bullying or unacceptable behaviour to your teacher or a trusted adult, even if you're just a witness.

Breaches of this Code of Conduct will result in disciplinary action being taken against you by the Kingfisher Activities and any behaviour which may be a criminal offence will be reported to Police and any other relevant authority, by the swim school.